**TC-L4 Observer Feedback Skills**

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| Name of observer: Date:  Name of peer/tutor giving feedback to the observer:  Medium of the session (delete as appropriate): In-person/online/telephone |
| 1. Did the observer own the feedback? How? Did the observer have their camera on (if working online) and did they make eye contact with the counsellor while giving feedback? |
| 2. Did the observer start with positive feedback regarding the session? How? |
| 3. Give an example of the observer giving specific feedback rather than general comments. |
| 4. Was the observer able to offer feedback on how the counsellor’s use of skills affected the counselling relationship? How? |
| 5. Did the observer comment on the counsellors ability to use digital skills? (move to the next question if the medium was in-person or on the telephone) |
| 6. How well did the observer feedback on areas that could be improved upon?  7. Did the observer avoid using jargon in their feedback? |

8. How was the person receiving the feedback involved in the process?